



Headsets for IP Office Telephones

Avaya offers ergonomically designed communication headsets and amplifiers for the Avaya IP Office telephones. This full line of professional and contact center solutions sets the standard in sound quality and durability. Avaya headsets are designed for maximum, all-day comfort and are available in styles that suit nearly any wearer—and any usage pattern.

Whether you want the freedom to communicate hands-free while working at your desk, or the ability to roam while talking, you will find a solution that suits your individual needs.

Choosing a headset is as easy as 1, 2, 3.

1. Identify the IP Office telephone you are using.
2. Choose an amplifier based on compatibility and features.
3. Choose the style of headset that best suits your needs. (For instance, noise-canceling headsets are great in a busy office or when using VoIP telephones.)

Research shows that headsets help reduce neck, upper back and shoulder tension, and also help increase productivity*. So regardless of the headset you choose, you will notice a big difference!

* Plantronics, "Plantronics Headsets Increases Knowledge Worker Productivity 22%," November, 2003

3 Easy Steps...

IP Telephony

Contact Centers

Unified Communication

Services





Avaya IP Office Headsets

1 Select your TELEPHONE

2 Select your HEADSET CONNECTION

IP TELEPHONES	HEADSET CONNECTION (adapters, amplifiers)	
	Corded Headset Connection	Cordless Headset Connection
2402, 4601, 4602 ▶	M12LUCM (#407 639 715)	AWH-55 (#700 340 870) + HL10 Lifter LKA10 (#408 271 385) B + HL10 Lifter (#408 346 146)
2410, 2420 ▶	HIC Cable (#408 122 950) or M12LUCM (#407 639 715) A	AWH-55 (#700 340 870) LKA10 (#408 271 385) + MIP (#700 281 074) E
4406, 4412, 4424, 4406D+, 4412D+, 4424D+, 4424LD+ ▶	HIC Cable (#408 122 950) or M12LUCM (#407 639 715) A	AWH-55 (#700 340 870) + HL10 Lifter (#408 346 146)
4606, 4612, 4624, 4630 ▶	HIP Cable (#700 212 442) or M12LUCM (#407 639 715) A C	AWH-55 (#700 340 870) + HL10 Lifter LKA10 (#408 271 385) B C + HL10 Lifter (#408 346 146)
4610SW, 4620, 4620SW, 4630SW ▶	HIP Cable (#700 212 442) or M12LUCM (#407 639 715) A C	AWH-55 (#700 340 870) LKA10 (#408 271 385) B + MIP (#700 281 074) D
6402, 6402D, 6408+, 6408D+, 6416D+, 6424D+ ▶	M12LUCM (#407 639 715)	AWH-55 (#700 340 870) + HL10 Lifter LKA10 (#408 271 385) B + HL10 Lifter (#408 346 146)
6416D+M, 6424D+M ▶	HIC Cable (#408 122 950) or M12LUCM (#407 639 715) A C	AWH-55 (#700 340 870) LKA10 (#408 271 385) B

A M12LUCM adds receive/transmit volume and mute controls

D v1.8 and above telephone firmware required

B No remote dialing

E v4.0 and above telephone firmware required

C For a free adapter cord for low volume #62367-01 call 1-800-544-4779

AVAYA HEADSET SUPPORT LINE 1-800-544-4779



HIP Cable For Voice IP Sets

#700 212 442

- Allows basic direct connection to 4606, 4610SW, 4620, 4620SW, 4630, 4630SW sets



HIC Cable For Digital Sets

#408 122 950

- Allows basic direct connection to 302D, 2410, 2420, 4406D+, 4412D+, 4424D+, 4424LD+, 6416D+M, 6424D+M sets



New AWH-55 Wireless Headset

#700 340 870

- 8 hours of wireless, hands-free talk time
- Up to 300 feet roaming distance from office phone
- Digital 900MHz for secure conversations
- Built in electronic hookswitch control*

* Available with some models. Please refer to compatibility matrix.



LKA10 Complete Office Solution

#408 271 385

- Designed for DEFINITY® telephones
- Channel selection allows multiple units in a single environment
- Remote pick-up and dial-out capability, take/make a call, check AUDIX™
- HL10 Lifter combines with Avaya telephones for the wireless solution



HL10 Telephone Headset Lifter Accessory

#408 346 146

- Allows remote call answering on most Avaya telephones
- Upon recognizing call LKA10 and AWH-55 remote rings to alert user



MIP Adapter Cable

#700 281 074

- Allows 4610, 4620 and 4630 phones access to Hookswitch Control and remote dialing through the LKA10 when running version 1.8 software.



M12LUCM Amplifier

#407 639 715

- Adjusts strong and weak calls to a comfortable level
- Reduces background noise heard by your caller

3 Select your IP OFFICE HEADSET STYLE

Headband Style

ENCORE



Encore Ultra II VT*

#408 021 095

- Sound in both ears –treble/bass controls
- Soft ear cushions –single lightweight cord
- Comfort for—Over 2 hours
- * Clear voice tube adjusts for custom fit



Encore Ultra II NC*

#407 547 074

- Sound in both ears –treble/bass controls
- Soft ear cushions –single lightweight cord
- Comfort for—Over 2 hours
- * Noise-Canceling microphone



Encore Ultra VT*

#408 021 004

- Sound in 1 ear; soft ear cushion –treble/bass controls
- Comfort for—Over 2 hours
- * Clear voice tube adjusts for custom fit



Encore Ultra NC*

#408 020 980

- Sound in 1 ear; soft ear cushion –treble/bass controls
- Comfort for—Over 2 hours
- * Noise-Canceling microphone

SUPRAELITE



New SupraElite Mon VT*

#700 343 718

- New standard in all-day comfort and reliability
- Click-stop microphone boom
- Quick call feature
- * Clear voice tube adjusts for custom fit



New SupraElite Mon NC*

#700 343 726

- New standard in all-day comfort and reliability
- Click-stop microphone boom
- Quick call feature
- * Noise-Canceling microphone



New SupraElite Bi VT*

#700 343 734

- New standard in all-day comfort and reliability
- Click-stop microphone boom
- Quick call feature
- * Clear voice tube adjusts for custom fit



New SupraElite Bi NC*

#700 343 742

- New standard in all-day comfort and reliability
- Click-stop microphone boom
- Quick call feature
- * Noise-Canceling microphone

IP Headset Best Performers

SUPRA ULTRA



Supra Ultra II VT*

#406 976 076

- Sound in both ears; soft ear cushions
- Comfort for—Up to 2 hours
- * Clear voice tube adjusts for custom fit



Supra Ultra II NC*

#406 445 817

- Sound in both ears; soft ear cushions
- Comfort for—Up to 2 hours
- * Noise-Canceling microphone



Supra Ultra NC*

#406 445 809

- Sound in 1 ear; soft ear cushion
- Comfort for—Up to 2 hours
- * Noise-Canceling microphone

Earset Style

TRISTAR



TriStar Ultra VT*

#407 547 058

- Receiver rests gently on the ear
- Weighs less than half an ounce
- Comfort for—Over 2 hours
- * Clear voice tube adjusts for custom fit



TriStar Ultra NC*

#408 020 758

- Receiver rests gently on the ear
- Weighs less than half an ounce
- Comfort for—Over 2 hours
- * Noise-Canceling microphone



a higher plane of communication

About Avaya

Avaya enables businesses to achieve superior results by designing, building and managing their communications networks. Over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, rely on Avaya solutions and services to enhance value, improve productivity and gain competitive advantage.

Focused on enterprises large to small, Avaya is a world leader in secure and reliable IP telephony systems, communications software applications and full life-cycle services. Driving the convergence of voice and data communications with business applications – and distinguished by comprehensive worldwide services – Avaya helps customers leverage existing and new networks to unlock value and enhance business performance.

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